

How we are handling enquiries

Despite the Coronavirus pandemic, Priestley Rose is still able to provide your family with great care and support. Many families across the country still need to find a care home for a loved one and at Priestley Rose we are continuing to serve our local community and remain open to enquiries from families who are seeking excellent care for their relative.

- 1 All enquiries are dealt with in a swift and efficient way. You can contact the home via telephone or email. Please make sure you give us your contact details, so we can communicate easily and efficiently.
- 2 A great way to find out about the home is by visiting our website www.maccare.com. Here you will find general information about the home.
- 3 You can also visit the carehome.co.uk website and find out more information there.
- 4 Following your initial enquiry, you will be sent a full enquirers pack giving details of the home.
- 5 The home has an area dedicated to carers and families ,where we have leaflets and details of support groups within the area. This information can be posted out in the current climate to any person requesting it.

For all enquiries made you will, in the first instance, receive a phone call from our Manager to discuss your requirements.

Email info@maccare.com

Call 0121 373 0134



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CARE

Email info@maccare.com

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www.maccare.com

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 facebook.com/MaccCarePriestley