

## **COVID-19 VISITING GUIDANCE UPDATE FOR FAMILIES**

**April 2021**

**Dear Relatives and Friends,**

At Macc Care we fully understand the desire to visit loved ones, particularly when for much of last year and this, that has not been possible. However, we also have a duty to keep your relatives as safe as we possibly can, as well as keeping our staff safe in order that they can look after your loved ones. To achieve this inevitably means minimising contact with our homes and the wider community, wherever possible. We would ask all our families to consider making plans for remote calls to their loved ones, and we will do all we can to facilitate COVID safe visits. We know how difficult this is for many families, but your support and understanding to date has been amazing.

Government has announced that care home residents will be able to be visited indoors by two named individuals from 12<sup>th</sup> of April 2021 as a part of the Prime Minister's roadmap to ease lockdown restrictions. However, this only applies to the care homes with COVID 19 free status for at least of 28 consecutive days (the countdown is considered to start from the last person tested COVID 19 positive).

- Every resident will be allowed two regular indoor visitors from 12th of April 2021.
- Airtight visiting room (POD) visits will be also allowed, but only 2 visitors per resident.
- Visitors to be allowed to hold hands, but unfortunately no kiss and hugs (avoid close contact).
- All visitors will receive a lateral flow test and will be required to follow all infection prevention and control measures.

- PPE will have to be always worn on site for inside and POD visits.
- We won't be able to provide food or drink during your visit.
- The person nominated will remain unchanged while this step is in place.
- Visiting will be suspended during local outbreaks in individual homes.

The number to ring for each of our homes to get the further advice is listed below:

Abbey Rose: 0121 377 6707

Austin Rose: 0121 475 7871

Church Rose: 0121 554 6413

Dora Rose: 01785 594991

Meadow Rose: 0121 476 9808

Priestley Rose: 0121 373 0134

Willow Rose: 01922 270 920

Wulfrun Rose: 01902 653 284

Sutton Rose: 0121 716 7117